



Mync

Media Player, Organizer and Uploader

Release Notes

Software Version 1.50.3920 (September 2018)

Mync Product Support

Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

New Features of Version 1.50.3920

This update provides the following additional features:

- Support to decode 5.9K Cinema RAW clip shot by Canon C700 FF camera (Only Mync Standard)
- Support Closed Caption text preview (Only Mync Standard)
- Support to display 60 / 50p timecode

Update History

The following issues are fixed or improved in this version:

- Storyboard comment is lost from exported Storyboard name (Only Mync Standard)
- Incorrect Start/End timecode appear on XDCAM EX spanned clip
- Mync crashes when using Ctrl + T keyboard shortcut
- Fails to export Storyboard XML if HDR clip is placed (Only Mync Standard)
- Incorrect TC mode appears when EDIUS imports FCP xml exported by Mync (Only Mync Standard)
- Facebook uploader is no longer available due to end of support of Facebook desktop application (Only Mync Standard)

Design Limitations

Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com [FAQ web page](#) more details.